

REUTERS FINANCIAL INFOGRAPHICS

FREQUENTLY ASKED QUESTIONS

What is Reuters Financial Infographics?

At the end of each market day Reuters captures an extensive set of US financial data and transforms it into crystal-clear, insightful visualizations of the day's news. Reuters Financial Infographics are delivered to you – print-ready – at the end of every business day, for next day publication.

How do I get the layouts?

Reuters Financial Infographics are either automatically delivered directly to your FTP server or available for download from our FTP server or website at www.reuters.com/rfi

How do I log into my account to edit my user preferences or download my layouts?

Access your personal account page at www.reuters.com/rfi. To sign in, you will need the username and password that were provided when you first subscribed. Your username is usually the first part of your email address.

When are the layouts available?

Layouts are typically delivered via FTP and available for download between 6 pm and 7 pm ET each market day.

What types of file formats are available?

Reuters Financial Infographics layouts are available as PDF files and native InDesign documents. Individual graphs and tables are available as Illustrator and tagged text files for easy customization.

Do I have a choice of trim sizes?

Reuters Financial Infographics are available in either broadsheet or tabloid trim sizes.

What other layout options do I have?

Reuters Financial Infographics are available in Classic and Modern graphic styles, in full, half and quarter page sizes, and in both color and black and white.

Can layouts be customized for my newspaper?

Subhead text and type style, layout shape and size, information organization and market focus are all customizable. We can also supply completely customized layouts, built from scratch. Ask your Thomson Reuters sales representative for details.

How do I know when layouts are ready?

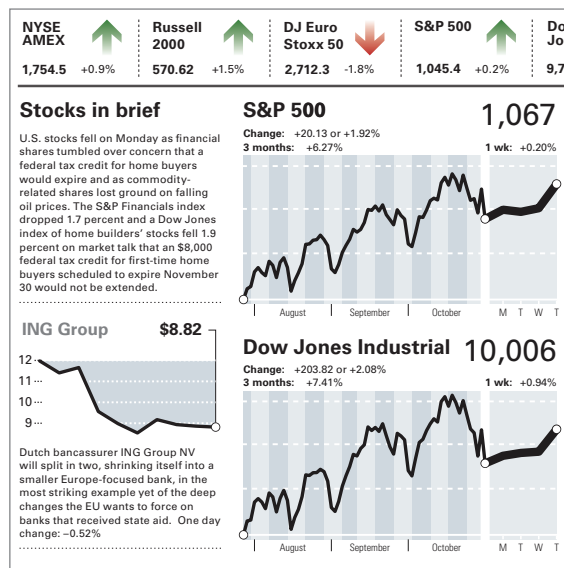
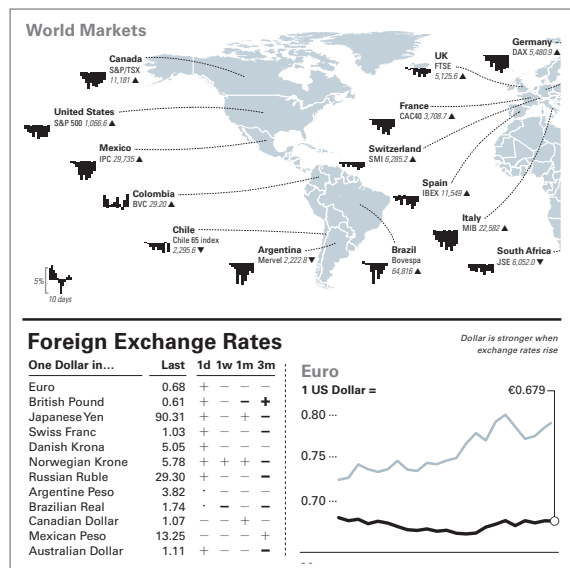
You will receive an email notification every day as soon as the layouts have been uploaded to your FTP site or are available for download from the Web. You can also check upload status by signing in to your account at www.reuters.com/rfi.

Can I retrieve older layouts?

A historical archive of your layouts is available for download from the Reuters website and via FTP.

What do I do if there's a problem with receiving a layout or with the layout itself?

24/7 support is available to subscribers of Reuters Financial Infographics. Please contact Thomson Reuters support staff at +1 800 738 8377, option 5, then 6.



Selected sections from Reuters Financial Infographics layouts depicting national and international financial information.